

FAQ's about PhotoLife's Online Ordering System

1. When will my child's photo be Online to view?

As soon as the photos have been checked and uploaded to the Internet, the Shoot Key's for the students will be delivered to school for your child to bring home (approx 2 weeks after Photo Day).

2. Can anyone else see my child's photo Online?

No. Your unique 8 Digit Shoot Key will only display your own child's photos.

3. I don't have access to a computer OR I don't want to purchase Online.

PhotoLife will supply a number of Order Envelopes along with the Shoot Keys to your school office to give to any student's whose families do not have access to the internet or who do not wish to use the Online Ordering system. You just need to pick up an Order Envelope from the School Office.

4. How can I make sure I get the FREE DELIVERY offer?

PhotoLife gives a "free delivery" period of 3 weeks from the date the Shoot Keys are dispatched to the school for parents to place their orders. It is best to go online straight away and place your order.

The expiry date of the "free delivery" period is clearly shown on the website and automatically expires when that date is reached.

5. What happens once the "free delivery" period expires?

PhotoLife will dispatch the photo orders directly to the home address (as typed in by the person placing the order). A \$6.00 postage charge will be automatically added.

6. How can I get a Sibling Photo of my children together?

You will need to pick up a Sibling Photo booking Form from the School Office **BEFORE** Photo Day.

Please fill out and return the form so that your children can be photographed together. You will then receive a special Shoot Key for the Sibling Photo and be able to view and order your Sibling Photo Pack online.

We are here to help



If you have any further questions
please contact us

09 262 1040 or 0800 501 040

PhotoLife

www.photolife.co.nz

PhotoLife

Photos will be taken on **Wednesday 19th October 2016**
At **Greenpark School Tauranga**

This year you can **VIEW** and **PURCHASE** photos Online.

How does it work?

1. Every child will be photographed individually AND/OR in their Class group AND/OR in their team photo.
2. When photos are ready for printing students will bring home their own unique shoot key.
3. Simply follow the Steps to **VIEW** and **PURCHASE** your photos.
4. Order is completed and payment is made Online.

PhotoLife
12A Jack Conway Avenue
Manukau, Auckland 1060
Phone: 09 262 1040

Example School

Chelsea Patterson - Senior Room

How to **VIEW** and **PURCHASE** your photographs:

1. Go to www.photolife.co.nz
2. Click on "Order Online"
3. Enter your secure Shoot Key Code: **ABCD1234**
4. Click on "Order Products" to see **ALL** your child's photos

3 weeks FREE DELIVERY

If you do not have Internet access or prefer not to use the Online Ordering system, please contact the School office for an Order Envelope.

"PROOF IMAGES ONLY"

Advantages

You can **ONLY** view your own child(rens) photos.

Orders that are placed within the 3 week time frame **are delivered to school** and **DO NOT** incur a Postage and Packaging charge.

Orders can be placed anytime after the 3 week time frame and are posted directly to families.